

Item	Fee Schedule 2026–2027			
	Qld-based AOD and MH Services ¹ (Qld Health and NGOs)	Other Qld-based Services	Interstate AOD Services ¹	Other Interstate Services
Learning Portal Setup and hosting				
Setup (Includes 1 hr live training session - recorded)	FREE	\$2,500	\$5,000	\$7,500
Ongoing portal fee (commences 12 months after launch - billed quarterly)	FREE			\$600/month
Insight content on your Portal				
Any Insight content (excluding workshops) included in your Learning Portal	FREE			
Hosting external modules – NB: TERMS AND CONDITIONS APPLY				
Initial upload fee (upon provision of functioning SCORM file)	Calculated on a case-by-case basis		\$100/hour	
Module re-upload (e.g. when supplying updated SCORM files only)				
Support				
Customer / learner telephone and email support during business hours	FREE			
Additional Services				
Detailed module and learner report including number of learners, engagement and completion rates, evaluation summary and feedback	\$75/module/report	\$100/module/report	\$200/module/report	\$300/module/report
Development and/or customisation of resources (e.g. eLearning modules, videos and print resources)	Charged on a case-by-case basis - please contact us to discuss and to request a quote			
NB: Fees in this schedule are valid to 30th June 2027. Any changes to these fees will be advised by Insight from April 2027 for existing and new contracts beyond 30th June 2027. For more information, please contact us at insight@health.qld.gov.au or at 07 3837 5655.				
1. Where an organisation has staff employed across multiple jurisdictions, fees are charged by the percentage of staff in Queensland and percentage interstate. Please speak with the Insight Project and Contract Coordinator for more details.				